

Corrective Action Plan

Family Name: [REDACTED]

Location: [REDACTED]

Plan Beginning Date: May 31, 2019

Plan Ending Date: August 31, 2019

This is to provide you with a formal Corrective Action Plan in order to correct performance expectation deficiencies. To attain satisfactory performance, you must improve performance in the specific areas noted below within the period indicated above.

Area to be addressed (include rule or code)	Deficiency	Corrective Action	Who is Accountable	Completion Date	Expected Outcome
<p>65C-13.030(3) (a), (b), (c), (d) and (i) Standards for Licensed Out-of-Home Caregivers & Kids Central, Inc. Discipline Policy A (1), (6), and (10)</p> <p>Licensed out-of-home caregivers shall discipline children with kindness, consistency, and understanding, and with the purpose of helping the child develop responsibility and self-control.</p> <p>Licensed out-of-home caregivers shall use positive methods of discipline.</p> <p>Licensed out-of-home caregivers shall not subject children to cruel, severe, or unusual forms of discipline.</p> <p>Licensed out-of-home caregivers shall not use corporal punishment of any</p>	<p>[REDACTED] admitted to locking Jocelyn B. outside of her home and telling Jocelyn she could not come back in until she calmed down. [REDACTED] also admitted to telling the other children to step on Jocelyn as a way to make Jocelyn get off the ground during a tantrum. The other children in the home confirmed the allegations in a report received March 24, 2019 and although [REDACTED] stated she kept an eye on Jocelyn while she was locked outside, the children stated [REDACTED] went to the kitchen to start making dinner. The children further admitted to recording Jocelyn while she was locked out of the home. One of those videos was posted to YouTube without [REDACTED] knowledge and later deleted.</p>	<p>[REDACTED] will complete relevant training, specific to age appropriate discipline. This training will be completed both online and in person.</p> <p>Training to be completed online through Foster Parent College: www.fosterparentcollege.com</p> <ul style="list-style-type: none"> -Social & Physical Aggression (6 hours) -Understanding Noncompliance (6 hours) -Trauma Informed Parenting (2 hours) <p>Training to be completed in person: [REDACTED] will participate in a Nurturing Parenting Assessment and follow all recommendations for additional training. This training will be facilitated by a Nurturing Parenting Coach in the home of Mrs. Cole.</p> <p>[REDACTED] will communicate with her Licensing Specialist about skills acquired and implementation of</p>	[REDACTED]	August 31, 2019	[REDACTED] will be able to effectively discipline children with kindness, consistency, and understanding through positive reinforcement.

kind. Licensed out-of-home caregivers shall not threaten a child with removal as consequences for unacceptable behavior.		those skills after the assigned training is completed. [REDACTED] will provide certificates of completion to the licensing specialist. [REDACTED] will re-sign Kids Central, Inc.'s Discipline Policy and the Florida Department of Children & Families Partnership Plan for Children in Out-of-Home Care. [REDACTED] will utilize the parenting techniques learned from the trainings. She will demonstrate her ability to discipline children appropriately by observations from licensing and case management visits.			
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NOTE: KCI licensing will conduct unannounced home visits to review this CAP and to determine if the home is in compliance with the CAP or if revisions/further actions are needed.

Licensing Specialist Signature: [Signature] Date: 06/25/2019

Licensing Manager's Signature: [Signature] Date: 6/25/19

This is to acknowledge that I have, on the date indicated below, discussed the performance deficiencies and the corrective action to be taken by the agency as indicated above. The Licensing Specialist and I agree to work together to enable the agency to improve in performance to a satisfactory level.

[REDACTED] Signature: [REDACTED] Date: 06-25-2019

Signature: _____ Date: _____

Outcome of PCAP

This is to acknowledge that I have, on the date indicated below, discussed the outcome of the performance corrective action plan and efforts to improve the family's performance.

Agency Director's Signature: Sharon L. Hicks Date: 9/20/19

Comments:

all provisions of CAP have been completed successfully.